



INTRODUCING

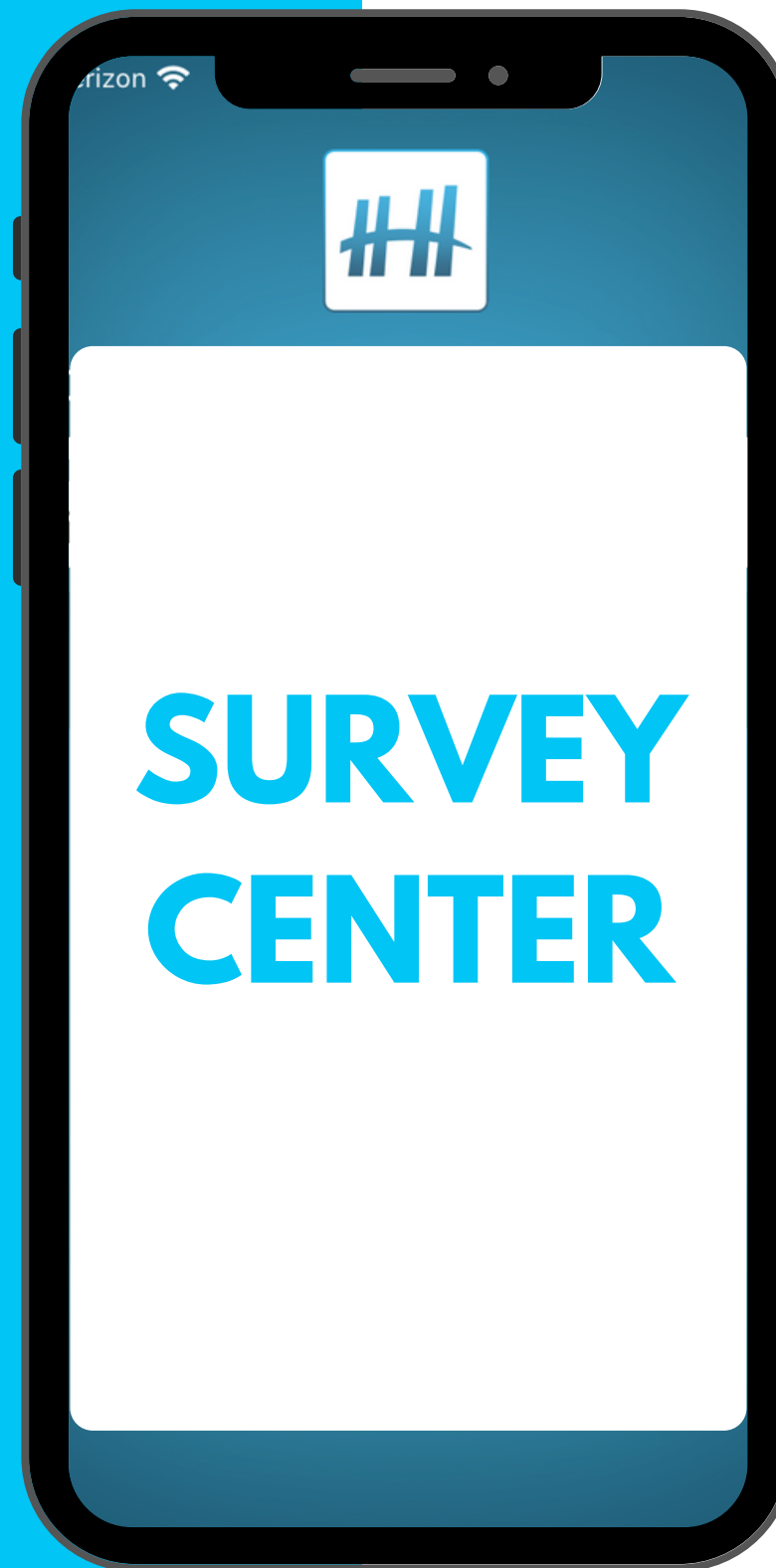





SURVEY CENTER

What is the Helper Helper Survey Center?

Survey Center is a tool that is right in Helper Helper so your volunteers don't need to leave the app they are already in!

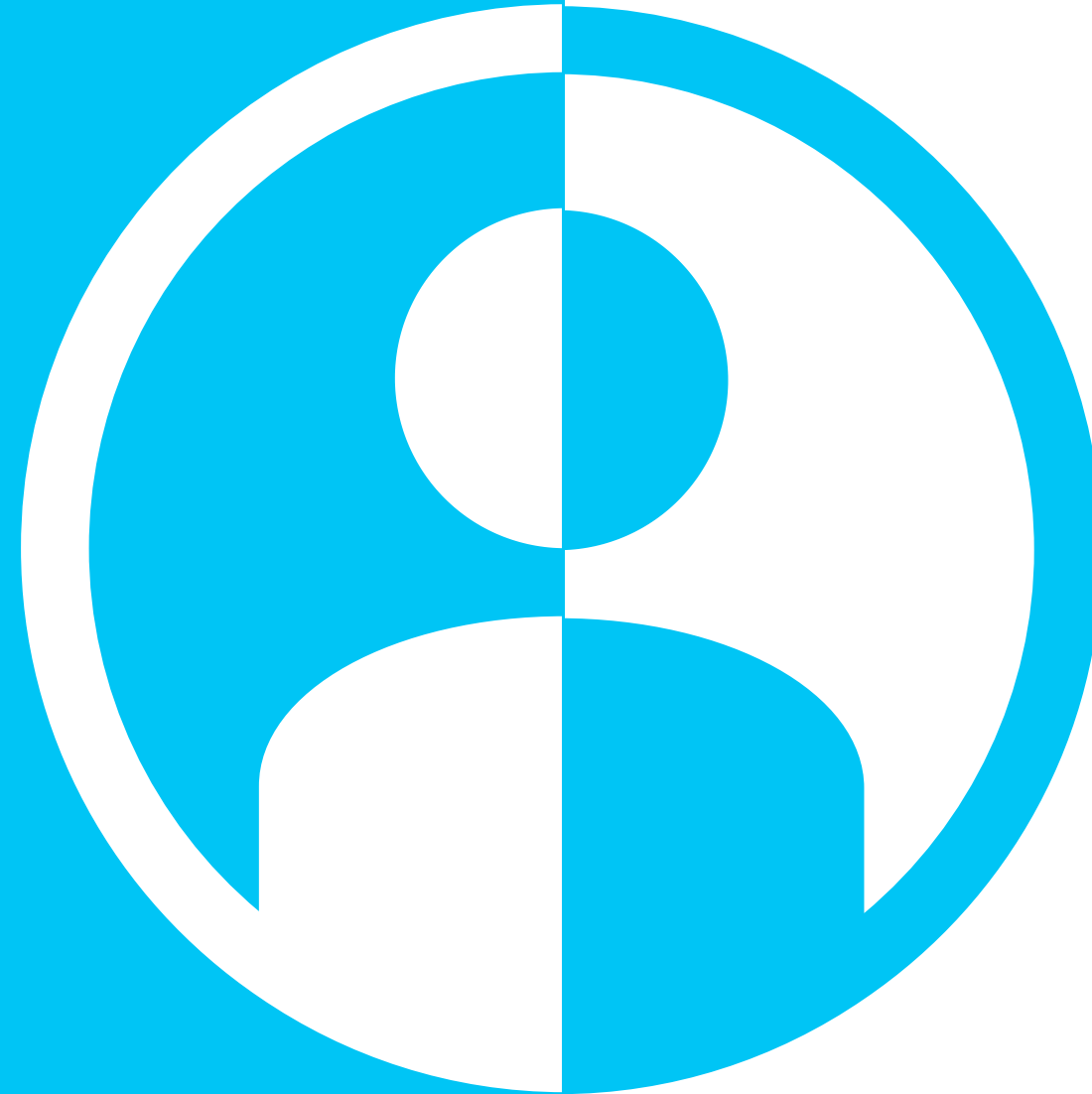
 SURVEY CENTER



-  Create Surveys
-  Collect Feedback
-  Compile Reports

Survey Center gives you the whole picture

The Helper Helper Survey Center will give you insights on your volunteers' experience and the impact your program has on the people volunteering and the community.



Tell the full story of
your Impact



Continually improve
your programs



Keep it simple for
your volunteers



Streamline
communication

Asking Questions Through the Survey Center

Here are the questions you may already be asking that you can now record directly into Helper Helper and export to your reports

What volunteer experiences do you prefer?
Can you sign this volunteer waiver?

Do you need a ride? What's your temperature?



Name two things that stuck in your mind about the event.

Are you likely to participate in one of our events in the future?

Understand your impact

With the Helper Helper Survey Center you can collect both qualitative and quantitative information allowing you to tell the full story on the impact your program is making.



Understand more than just hours – collect # of trees planted and # of cans collected



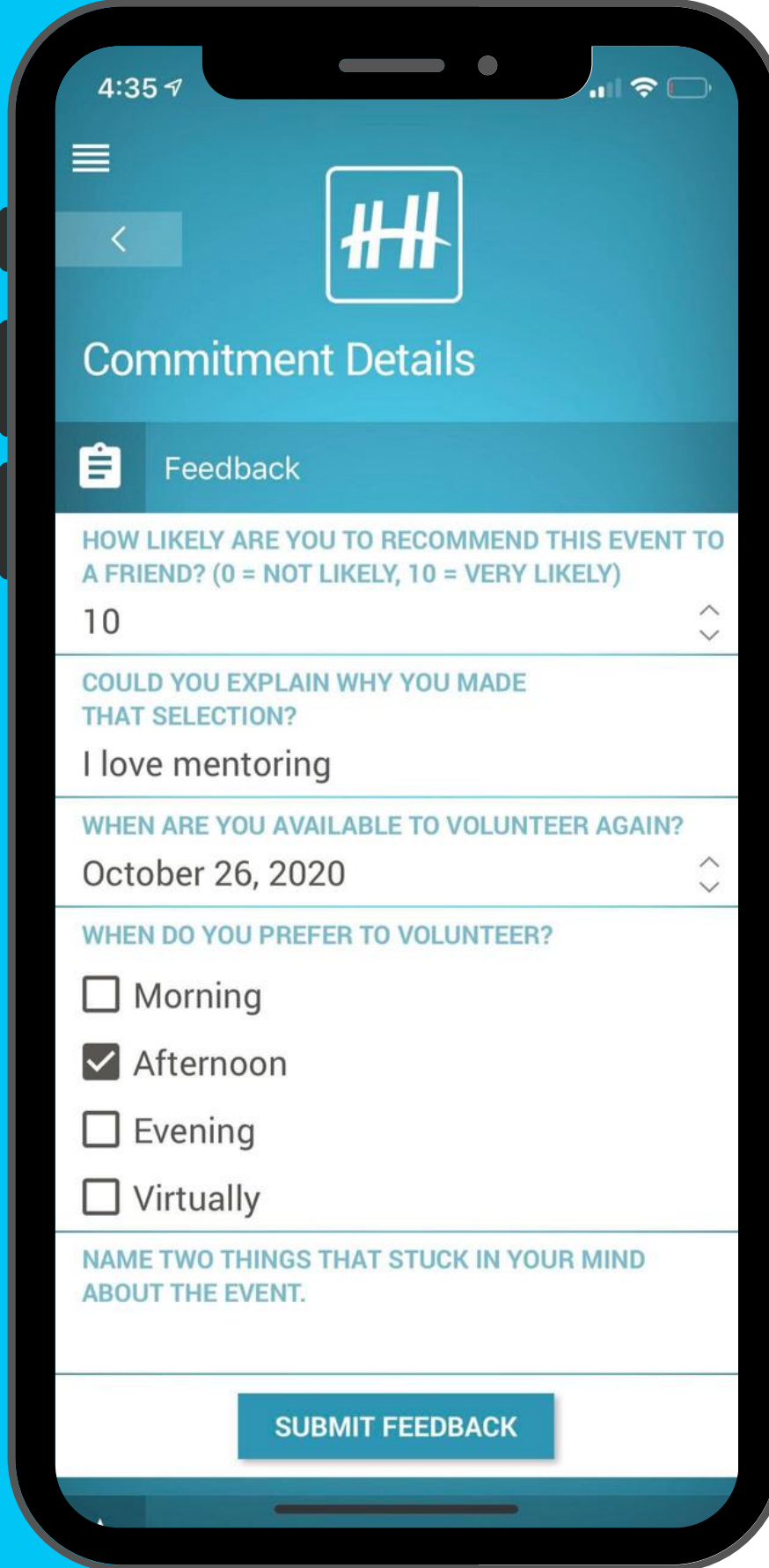
Improve processes and standards by asking for feedback after each event




Gather key learning outcomes on all the events your volunteers do




Continually improve your programming



4:35



Commitment Details

 Feedback

HOW LIKELY ARE YOU TO RECOMMEND THIS EVENT TO A FRIEND? (0 = NOT LIKELY, 10 = VERY LIKELY)

10

COULD YOU EXPLAIN WHY YOU MADE THAT SELECTION?

I love mentoring

WHEN ARE YOU AVAILABLE TO VOLUNTEER AGAIN?

October 26, 2020

WHEN DO YOU PREFER TO VOLUNTEER?

☐ Morning

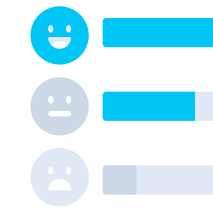
☒ Afternoon

☐ Evening

☐ Virtually

NAME TWO THINGS THAT STUCK IN YOUR MIND ABOUT THE EVENT.

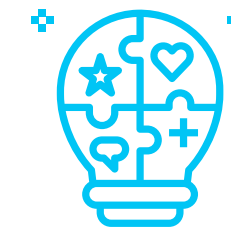
SUBMIT FEEDBACK



Customize questions to make coordination easier



Allow volunteer to review the events they attend



Divide your volunteers in groups based on skills and interests.



Administer exit interviews and ask questions to understand the impact of volunteering

Simplify your volunteer experience

With the Helper Helper Survey Center you can prompt responses right on a volunteers phone – making service learning reflections a breeze!



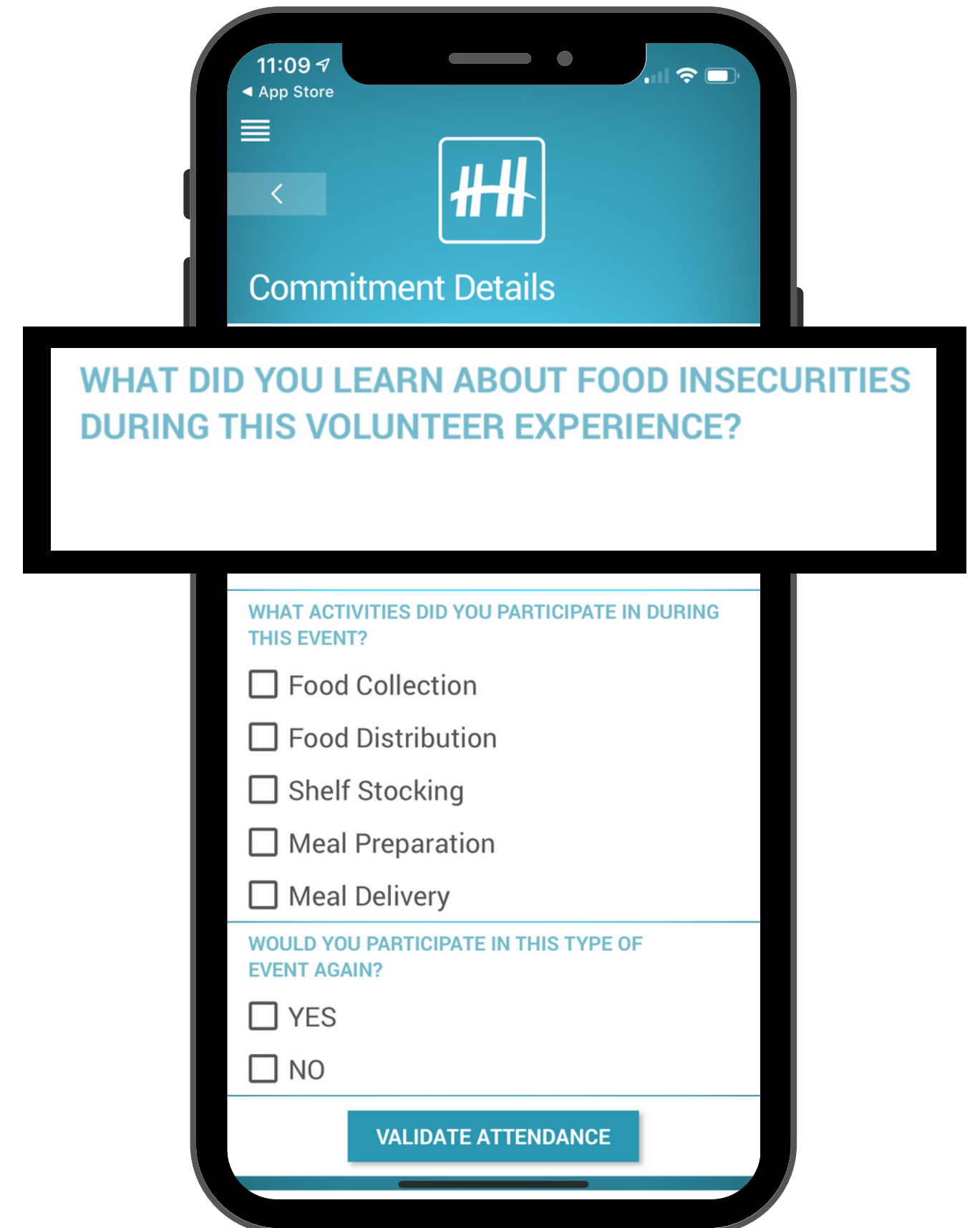
Expanded reflection allows for custom questions to be aimed at each event, category and/or organization



Use your learning outcomes to create pre and post event questions that highlight the focus of each event.



Improve event logistics by gaining first hand volunteer perspectives on how events are managed.



11:09
App Store

Commitment Details

WHAT DID YOU LEARN ABOUT FOOD INSECURITIES DURING THIS VOLUNTEER EXPERIENCE?

WHAT ACTIVITIES DID YOU PARTICIPATE IN DURING THIS EVENT?

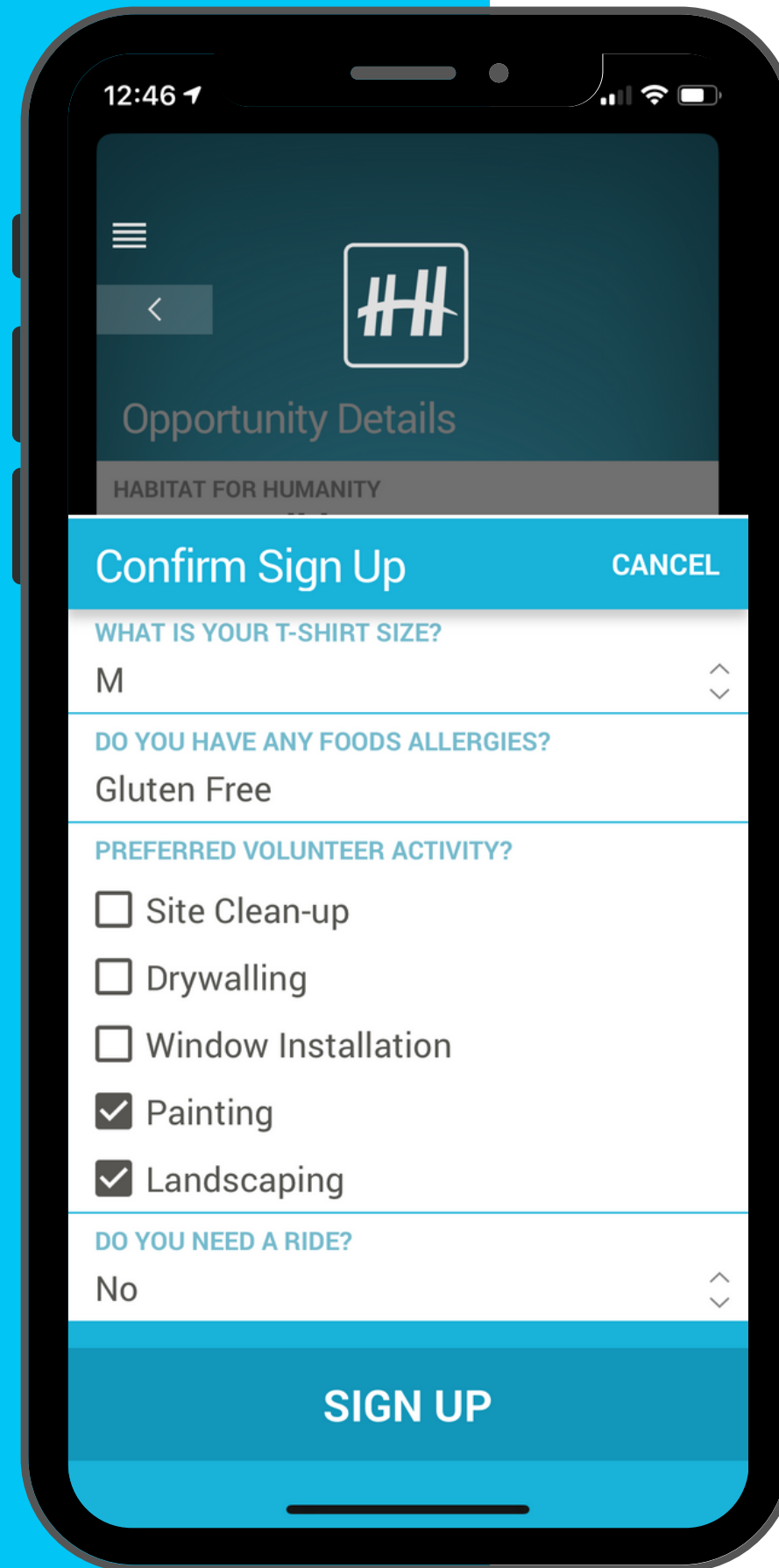
- ☐ Food Collection
- ☐ Food Distribution
- ☐ Shelf Stocking
- ☐ Meal Preparation
- ☐ Meal Delivery

WOULD YOU PARTICIPATE IN THIS TYPE OF EVENT AGAIN?


- ☐ YES
- ☐ NO

VALIDATE ATTENDANCE

Streamline Communication



12:46



Opportunity Details

HABITAT FOR HUMANITY

Confirm Sign Up CANCEL

WHAT IS YOUR T-SHIRT SIZE?

M

DO YOU HAVE ANY FOODS ALLERGIES?

Gluten Free

PREFERRED VOLUNTEER ACTIVITY?

☐ Site Clean-up

☐ Drywalling

☐ Window Installation

☒ Painting

☒ Landscaping

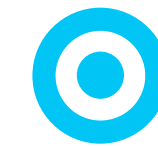
DO YOU NEED A RIDE?

No

SIGN UP



Pin events based on volunteer interests



Target volunteers for different jobs



Discover t-shirt sizes and transportation needs



Collect waivers or background checks

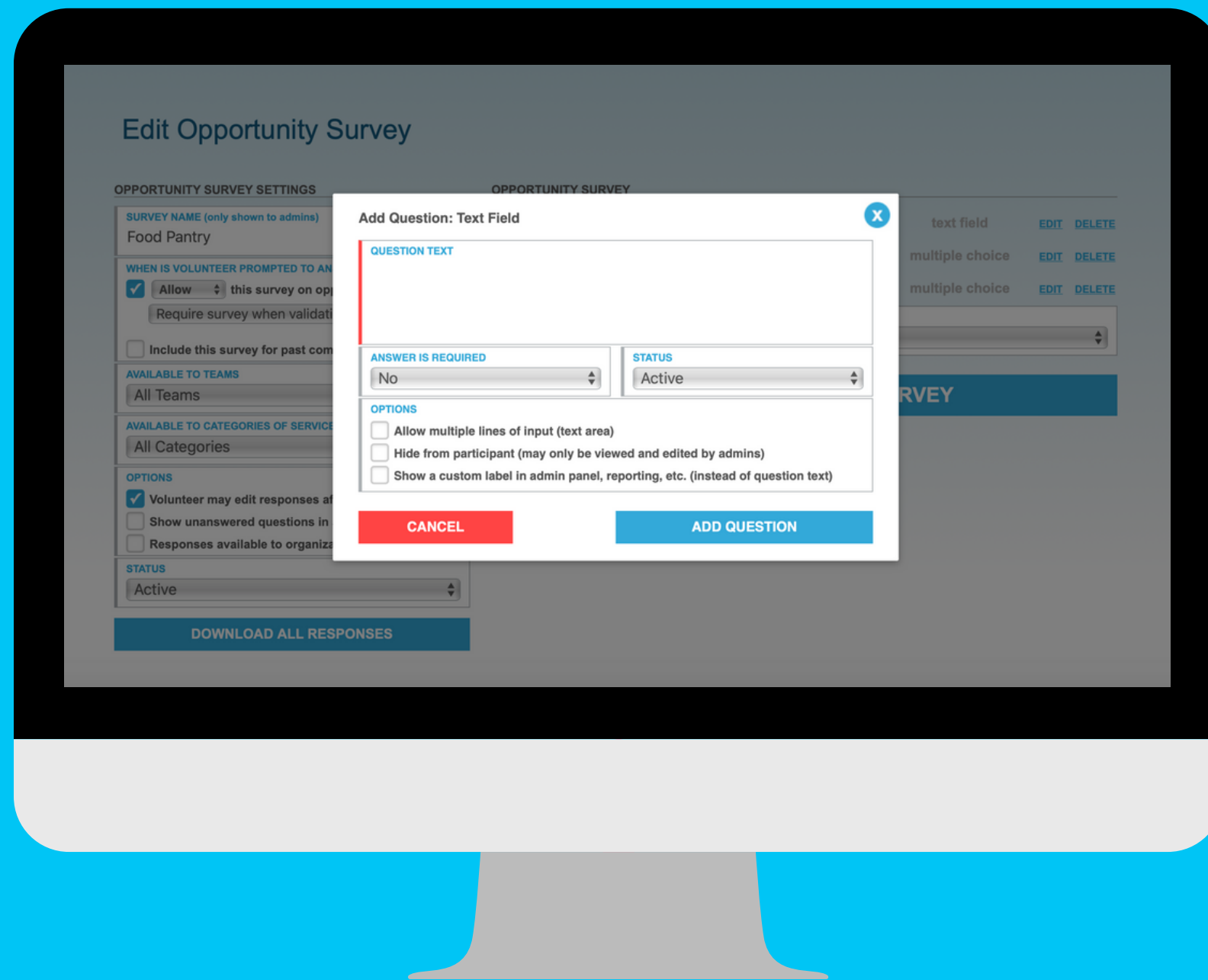


USING



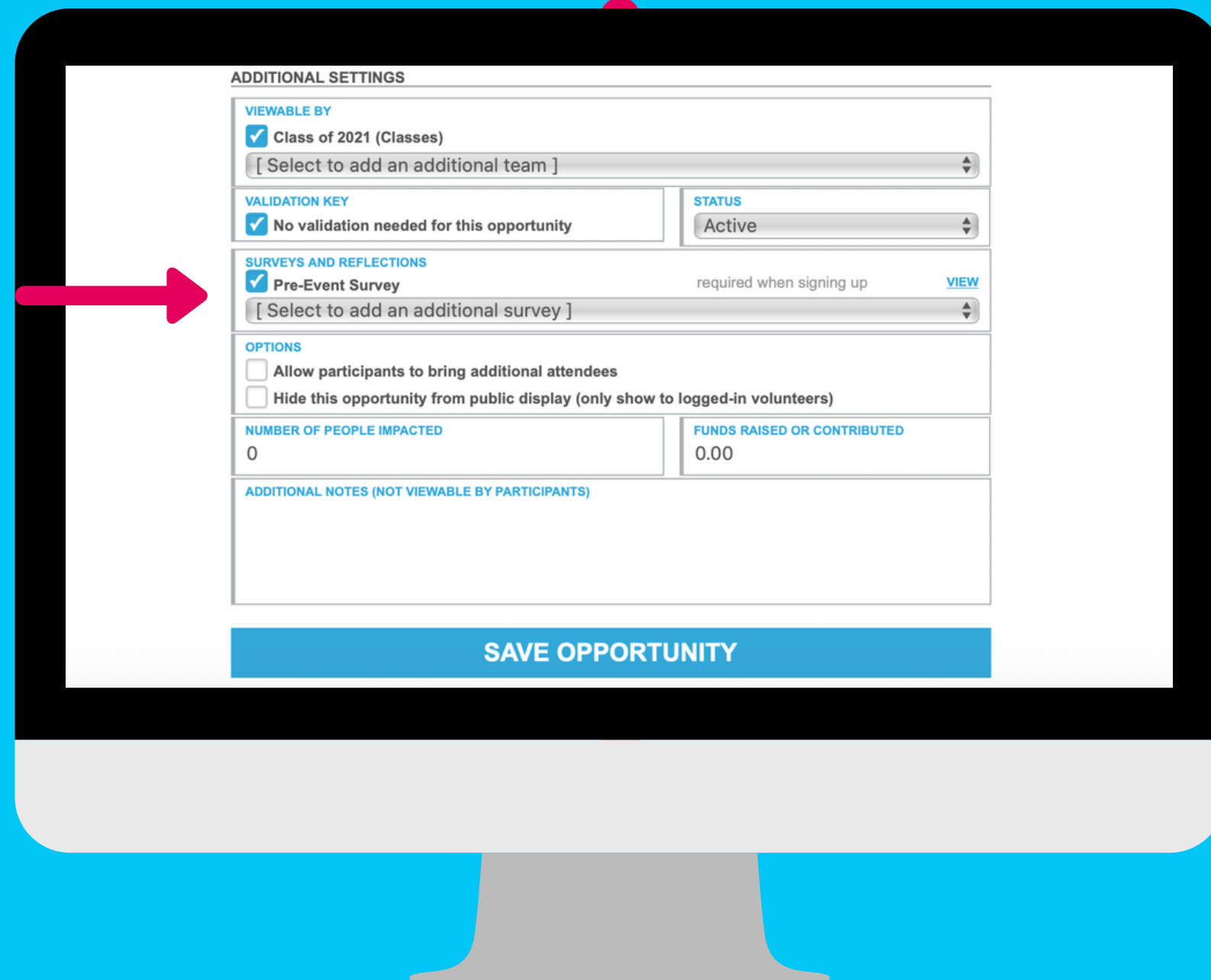
SURVEY CENTER

Using Survey Center



+ Creating a Survey

- COVID Screening
- Volunteer Profile
- Skills and Interests
- Background Check
- Feedback
- Reflection
- Compliance
- Waiver Approval
- Community Reinvestment Act



ADDITIONAL SETTINGS

VIEWABLE BY

☒ Class of 2021 (Classes)

[Select to add an additional team]

VALIDATION KEY

☒ No validation needed for this opportunity

STATUS

Active

SURVEYS AND REFLECTIONS

☒ Pre-Event Survey required when signing up [VIEW](#)

[Select to add an additional survey]

OPTIONS

☐ Allow participants to bring additional attendees

☐ Hide this opportunity from public display (only show to logged-in volunteers)

NUMBER OF PEOPLE IMPACTED

0

FUNDS RAISED OR CONTRIBUTED

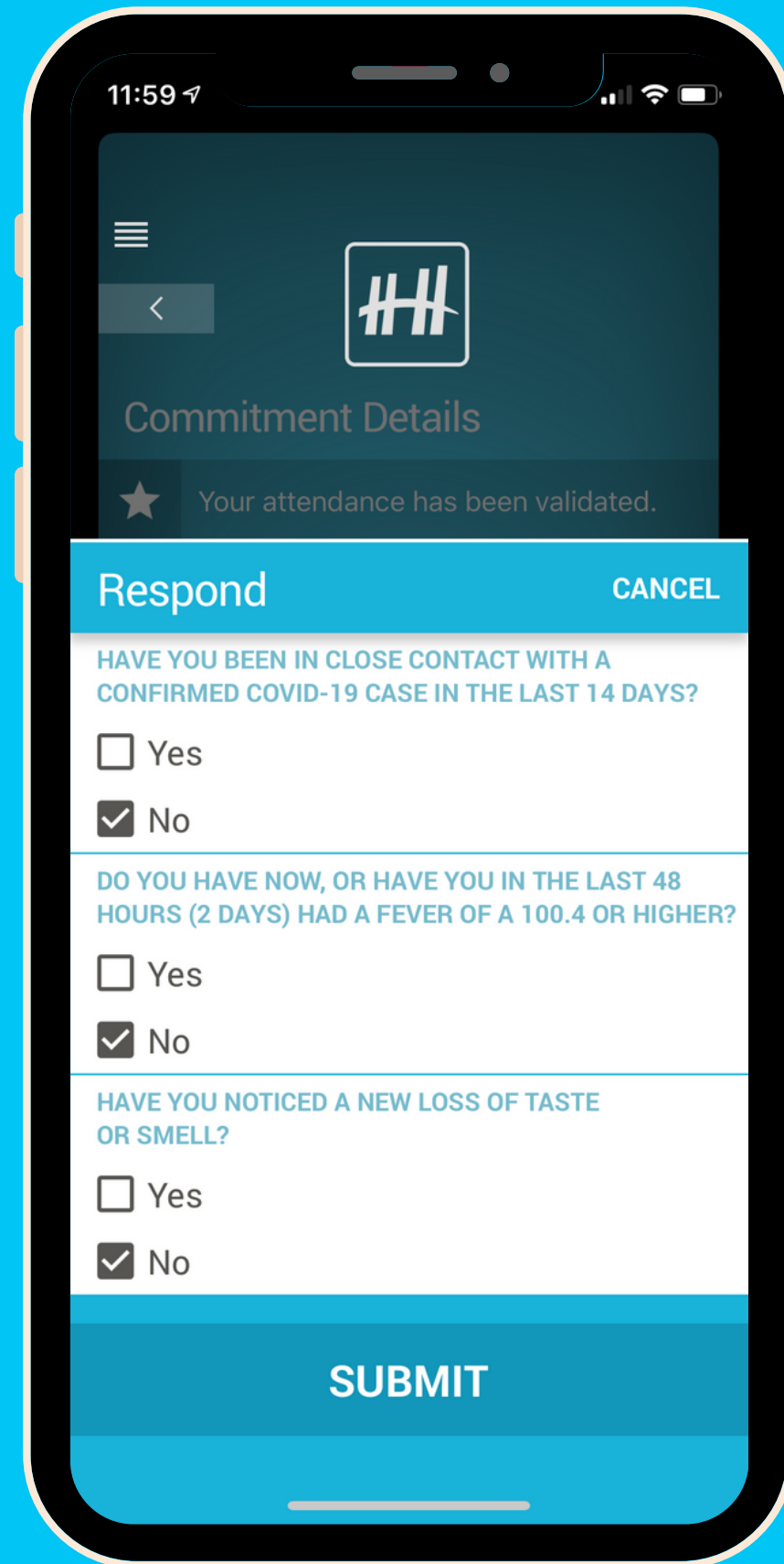
0.00

ADDITIONAL NOTES (NOT VIEWABLE BY PARTICIPANTS)

SAVE OPPORTUNITY

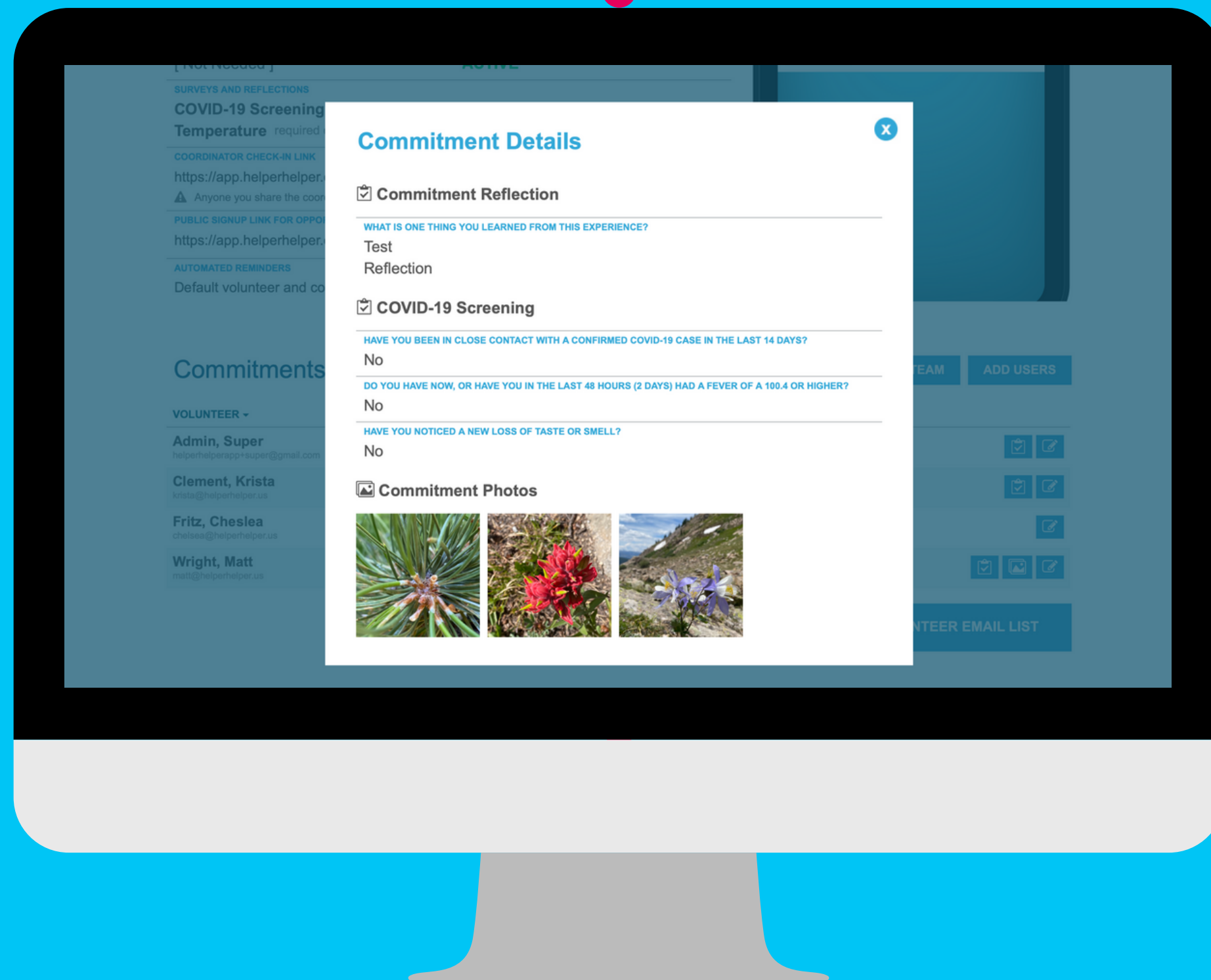
Targeting Your Survey

- To a specific team and group
- During event sign up
- When checks-in happen
- While entering validation
- After the event is over
- During admin check-in
- For volunteer submitted event
- To a selected event category



Selecting Survey Options

- Question Types
 - Multiple Choice
 - Free-form text responses
 - Attach files and photos
 - Select a Date
- Question Options
 - Required or Optional
 - Admin only questions
 - Click through waiver

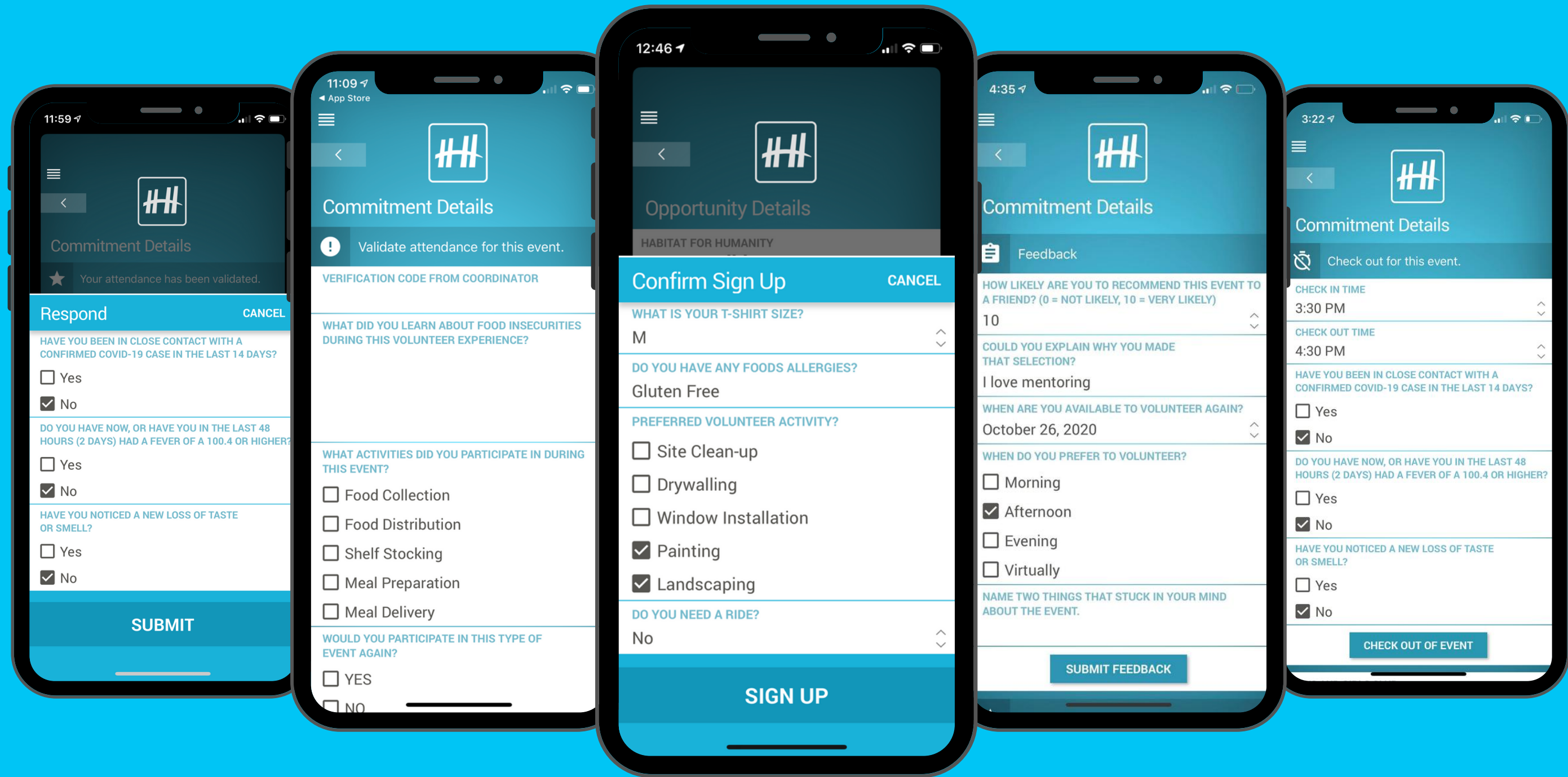


Reporting

Everything you need to know about the volunteer experience in ONE spot and downloadable into excel



SURVEY CENTER



TO GET STARTED CONTACT CHELSEA@HELPERHELPER.COM