



INTRODUCING

 **GOALS**

The icon is a white square with rounded corners containing a stylized white 'H' symbol, which is a simplified version of the 'H' from the 'Helper Helper' logo. The word 'GOALS' is written in a large, white, outlined, sans-serif font.

Why we created GOALS

1

Motivation: So volunteers know how close they are to achieving a goal

2

Recognition: So it's easier to acknowledge and award volunteers

3

Communication: So everyone is on the same page

What types of GOALS can I create in Helper Helper?



Feature Goals

Highlight progress towards important goals on the app home screen and portal volunteer profile.



Admin-Only Goals

Track progress towards goals in your admin portal without exposing them to your volunteers.



Targeted Goals

Target specific teams so that only those volunteers are eligible to participate in the goal.

GOAL Requirements

With Helper Helper GOALS you will be able to create complex requirements that need to be achieved in order for a volunteer to be awarded with that specific goal.



Set a specific date range within which commitments must be completed to apply towards goal



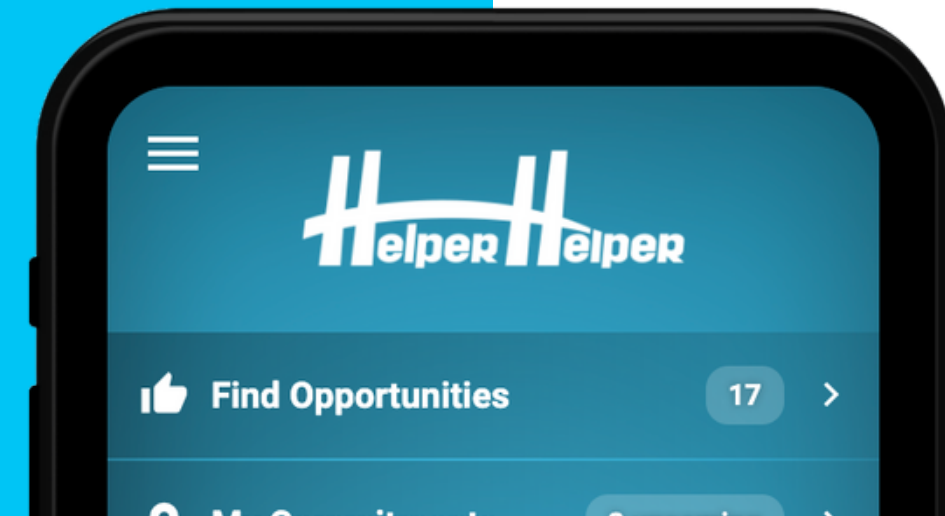
The goal target can be defined as a total of validated hours or a number of commitments attended



A goal can be set to count only events completed under a specific categories or organizations



Goals can include or exclude events submitted through 'Add Past Commitment' on the app

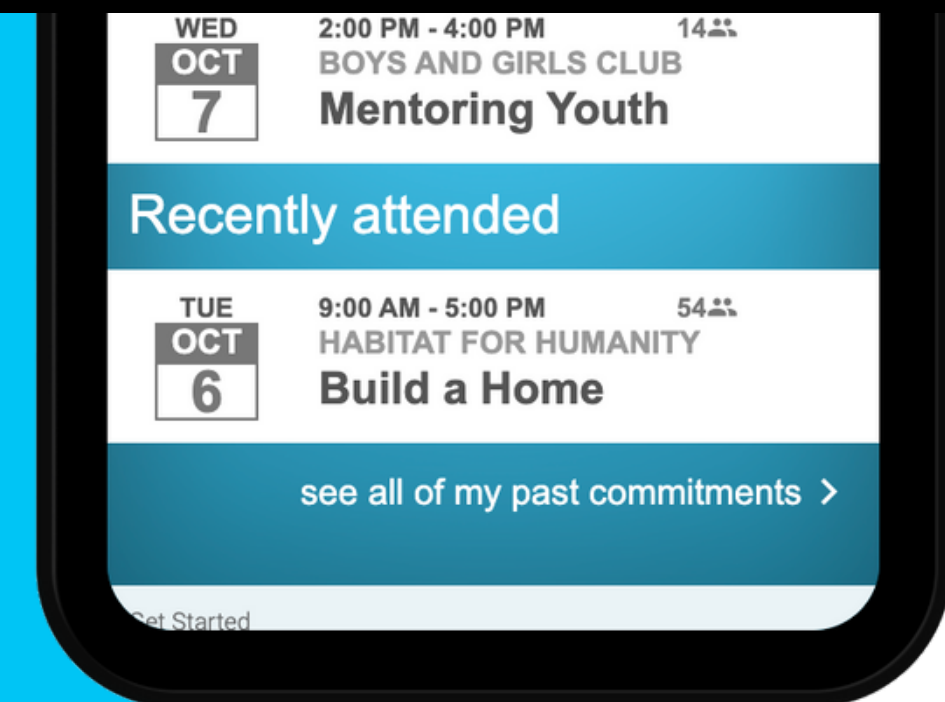


2020 Achievement

70% progress towards **Gold**

★ awarded **Silver** on Jan 4, 2021

Our 2020 goal is for everyone to do 10 hours of community service and 10 leadership development events each year. Track your progress and be awarded milestones along the way!



AWARDS

Goal progress and awards are automatically calculated and kept up to date for all volunteers

Only validated commitments count towards each goal requirement

Detailed goal award status for each volunteer can be downloaded from the goal detail screen



TIERS

Goals can have multiple tiers. For example: Bronze, Silver and Gold

Multiple tiers allow your volunteers to strive towards the highest levels of achievement

A user will not be awarded a higher tier until all lower tiers have been met

Mangaining your GOALS



Track the status of your goal awards to see how your volunteers are engaging with the community.



Download detailed reports to see the progress of each user towards their goal completion, and if completed, the date it was awarded.

GOAL REQUIREMENT

REQUIREMENT TYPE Validated Commitment Duration	VALIDATED HOURS REQUIRED 20 hours
COMMITMENTS MUST START ON OR AFTER 1/1/2020 8:00pm	COMMITMENTS MUST END ON OR BEFORE 1/1/2021 8:00pm

RESTRICT WHICH COMMITMENTS WILL BE APPLIED TOWARDS THIS GOAL

- Commitments must occur within a specified date range
- Allow only commitments attached to specific categories of service
- Allow only commitments attached to specific organizations
- Limit the maximum contribution from specific categories of service
- Exclude commitments attached to volunteer-

[+ ADD ANOTHER REQUIREMENT](#)

SAVE

GOAL SETTINGS

GOAL NAME
20 Hours of Service

GOAL DESCRIPTION

AVAILABLE TO VOLUNTEERS IN
All Branches and Teams

OPTIONS

- Goal has multiple award tiers (only one will be awarded)
- Goal is featured (appears on home screen)
- Goal is visible to admins only

STATUS
Active

